

Resume

Personal Data:

Name: Abdulrhman Issa Ahmad Musallam
Nationality: Jordanian
Date of Birth: May/18th/1997

Education

Alzaytoonah University of Jordan

October/2015-June/2019

Got bachelor's degree from this astute academic institution in computer information system (CIS), Practiced this major in every detail to maintain its own business environment and participated in extracurricular activities like the social work called ana ushark and as well orphanage volunteering.

Derar ibn alazwar high school

September/2014-May/2015 (Information Technology Section.)

Training

Java Software Engineer Training •EFE JORDAN

December/2020-Present

I applied for this internship in September 2020 and got accepted thankfully, we focused on having strong English skills and soft skills and technical skills, we focused majorly on Java Technical part especially Object-oriented Programming mechanisms and how real work with java is done in the country.

Address

Yasmin, Amman, Jordan,
00962

For candidate info please
contact:

Mohammad Al-Qadi
Corporate Engagement
Coordinator
Tel: +962 6 5 666 526/8
Mob: +962 79 6709491

<https://www.linkedin.com/in/abdulrhman-musallam-28301b138/>



Web Developer Training • Al-Hussein Technical University

June/2020-October/2020

I applied for this internship in May 2020 and got accepted thankfully, we focused on having strong English skills and soft skills and technical skills, I worked on many projects during this period one of them was for the justice ministry.

Experience

Customer Service Representative • HOT:

December/2020-Present

I learned my duties in this respective company shared my knowledge skills whether they are social skills IT skills as help desk and soft skills, as well My main job was a customer service agent dealing with customer issues and helping them to get their records straight by managing the sales system.

IT Assistant • Burger Makers:

December/2019–March/2020

This job was about to roam between all branches checking if everything being under control systematically, add new deal to the system or delete it just basic support job role as well as working in the office and configuring printers and PC's hardware and software learned a lot in short period of time because of the pandemic COVID_19.

Customer Service Representative • Extensya:

November/2018–March/2019

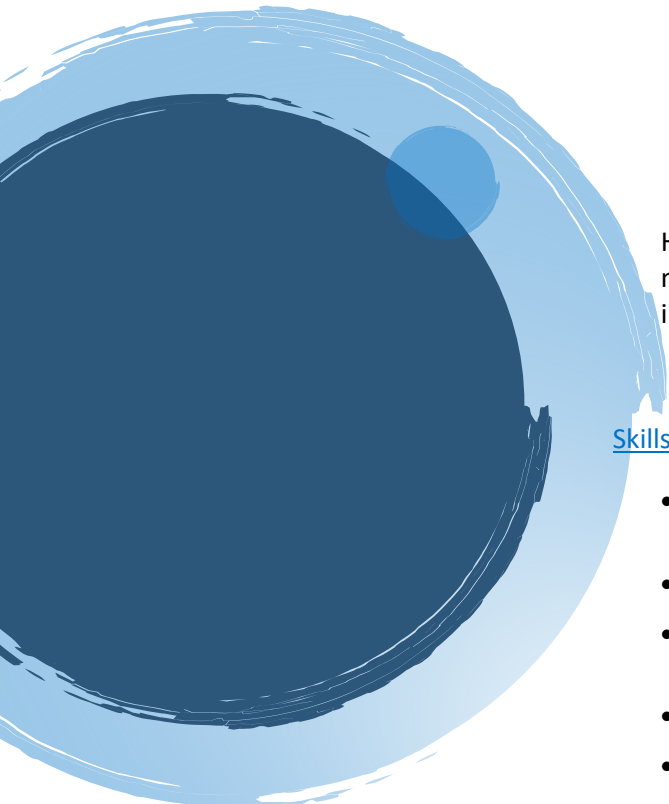
I worked under a project called hunger station and it was basically about the rider's care in KSA and Bahrain, by managing the conflict riders were facing with customers and as well receiving calls from customer in case they were complaining about the service itself

Gym receptionist • AQSA GYM:

January/2017–November/2018

Maintained a record of all the guests and members coming to gym,





Handled all the incoming phone calls and answered the enquiries made, resolved all customer complaints, Assisted the duty manger in maintaining the gym.

Skills

- JavaScript and bootstrap, jQuery in full stack web development and creating websites alongside html and CSS.
- Well knowledge in PHP, Node Js, Angular too.
- Ability in using sparx in documentation and use cases for analyzing Data.
- Programming using python.
- Ability to deal with databases and normalizing the data in SQL plus, MySQL workbench.
- Knowing how to switch and how to route according to the basics of CCNA Network.
- Ability using the basics of java software programming.
- Excellent in using Microsoft office programs.
- Soft skills (Body language and all other Hr. materials, teambuilding, presentation skills and so more.)
- Decent communication skills.
- Ethical worker.
- Montage by using adobe premiere.
- Decent knowledge in psychology.
- Designing by using cinema 4D.
- Well knowledge in oracle.
- Social media skilled.

Accomplishments

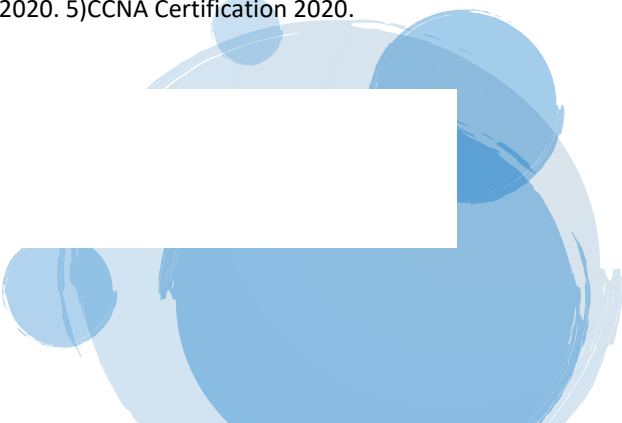
1)Black belt Certification by kukkiwon 2014. 2)how to be leader by USAID 2013. 3)Ushark by USAID 2018. 4)python certification in both deep and machine learning 2020. 5)CCNA Certification 2020.

Languages

English: Native.

Arabic: Native.

Italian: Beginner still learning.





Hobbies

- 1)Reading. 2)Writing
- 3)Puzzles. 4) Video Games.
- 5)Swimming. 6)Weightlifting.
- 7)Wrestling. 8)Taekwondo.

References

Mr. William smeirat 0792838376 Soft skills trainer
Thaer Issa 0788103344 My former colleague
Mr. Hisham Shaban 0788762478 Former teacher

