

Wissam Mohammed

For candidate info please contact:

Mohammad Al-Qadi

Corporate Engagement Coordinator

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Objective

I am looking for a job through which I can offer my experience as I am a highly skilled call center trainer with an impressive record of customer satisfaction and successful sales. Multitasking Maher is able to handle multiple tasks for clients and companies with the highest degree of professionalism and accuracy.

Technologies

Software: Amadeus Ticketing, GDS, SITA

Program: Excel, Power Point, Microsoft word

Experience

Saudi Airlines Company

2016-2019

- 1- Ticketing Agent
- 2- Acting Team leader
- 3- Trainer for the new team

Personal skills

- Working under pressure

- Ability to accept criticism
- Communication skills
- Team working skills
- English language

Training courses

- Data Analytics from Jordan Education for Employment EFE JO
13/12/2020-17/1/2021
- Quality Assurance Course from Perfect Software Company for
software development and consulting 14/8-14/11/2020

Education

Bachelor degree of Computer Information System from Petra University
2020

Reference

Mr. Shafiq Habob trainer and team leader at Saudi Airlines